

City Barrel Pizza + Patio

120 E Gregory, KCMO

Job Title: Host / Food Expeditor **Supervisors:** Restaurant Manager, FOH Manager

Do people just randomly talk to you because you are friendly and have a warm smile, or do they just sense that you are a great human? Do you like problem-solving or organizational puzzles? Do you enjoy creating inviting spaces?

Combine your warmth and solution-oriented mindset to make our guests feel comfortable and at ease, guiding them at the beginning and end of their dining experience with a smile. As a cross-trained Host and Expeditor, you are the crucial link between our front door, our dining room, and our kitchen.

If this sounds interesting, then **we want YOU** to set the stage for an unforgettable guest experience at City Barrel!

What You'll Do:

Guest Experience & Hosting:

- **Greet guests with enthusiasm and guide their seating choices.** Make everyone feel like a VIP from the moment they walk in. Adapt how you greet people to make them feel welcome. It's your stage to perform on.
- **Project your voice with confidence and share your restaurant knowledge.** Talk about the beers, fun cocktails, delicious eats and fun upcoming events to make them excited about the experience our servers will provide.

- **Manage reservations on our TOAST Tables app, create waitlists, and ensure smooth seating flow.** You'll be the maestro of guest organization and we have a great tool to assist you.
 - 50% Parties are ok to seat
 - No Resos except for Large Parties
 - Communicate Large Party via Google Calendar + Toast Tables - add notes in the system
 - Fri/Sat - Use Bar Rail for opportunity to seat
 - Create false waits to assist with kitchen workflow or server seating flow - see Host - PIZZA Training Guide 2026.04.02
- **Open communication with the kitchen** to know Food service and To Go lead times.
- **Be a customer service star:** Answer questions about City Barrel, craft beer, and all things delicious.
 - TV channel assistance
 - Coordinate To Go's through Bar
 - Answer general customer questions

Expedite Food Orders (Expo Duties):

- **Manage the Pass:** Act as the final set of eyes on every dish before it leaves the kitchen. Ensure all plates perfectly match the ticket specifications, paying close attention to modifications and allergies.
- **Quality Control & Finishing:** Ensure food looks beautiful. Apply final garnishes, check that plates are clean (wipe down smudges), and ensure necessary side sauces and condiments accompany the dish.

- **Coordinate the Flow:** Organize tickets and consolidate dishes onto trays so that food runners and servers can deliver food efficiently and accurately using seat numbers.
- **Vocal Leadership:** Call out orders, communicate ticket times, and alert the FOH team immediately about any 86'd items or kitchen delays.

Team Player Duties:

- Check the Expo window and help run food (when acting as Host)
- Pre-bus tables
- Run drinks
- Get waters prepped or delivered
- Sweep Floors
- Restock where servers are needing assistance (Flatware, plateware, service items)
- Help with bus tubs occasionally

Keep things tidy: * Wipe Menus - 100% of time

- Restock our retail area, make sure supplies are in place
- Have a quat/has a par rags - 2 towels: Crayons/Dog Bowls (outside)/Kids Menus
- Responsible for cleaning the waiting area (Chairs/Underchairs/Sweep Merch boxes)
- Organize Retail/clean the bottom of retail.
- Dusting the Window ledge in the host area
- In shift: Windows
- Maintain bathrooms (Stock paper towels, toilet paper, cleaning supplies, handsoap)

- Follow the Bathroom Checklist (mid shift)
- Maintain a clean, inviting space.

We're Looking For:

- A friendly personality and a genuine smile.
- Confident communication combined with critical thinking on your feet.
- A team player who thrives in a fast-paced environment.
- Excellent organizational skills & a can-do attitude.
- Weekday availability from Tues + Weds 4:00 pm - 9:00 pm
- Weekend availability: Fri + Sat: 12:00 pm - 8:30 pm, Sunday 3-8:00 pm

The Perks:

- Immersion in the exciting world of craft beer.
- A part-time schedule (26-30 hours/week). Tues, Weds, Fri, Sat, Sun
- \$17/hour + Tip-out (avg \$18.5/hr) & the chance to be part of our fun-loving team.
- Employee discounts on food and beer!
- If you work more than an avg 30hrs/ eligible for Health Insurance

Ready to Join the City Barrel Crew? Apply now and let's see if you have the energy and enthusiasm to bring our guest experience to the next level! *City Barrel Brewing is an Equal Opportunity Employer. We celebrate diversity and are committed to creating an inclusive environment for all employees.*